

# CAF DONATE

## Fee Schedule

There are no set up or minimum fees associated with either Service. Fees are charged on a per transaction basis.

### CAF Donate

Credit card, debit card and PayPal donations.

Transaction Fee	3.6% of the Gross Donation <sup>1</sup>
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#### Direct Debits

Fee per paperless confirmation <sup>2</sup>	£1
Fee per paper confirmation <sup>3</sup>	£1.50
Collection Fee <sup>4</sup>	2% of the Gross Donation <sup>1</sup>

#### Example

Donation	£10
Gift Aid	£2.50
Gross Donation	£12.50
3.6% Fee	£0.45
Total received by charity	£12.05

### CAF Charity Dashboard

Credit card, debit card and PayPal donations on CAF's website.

Transaction Fee	5% of the Gross Donation <sup>1</sup>
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#### Example

Donation	£10
Gift Aid	£2.50
Gross Donation	£12.50
5% Fee	£0.63
Total received by charity	£11.87

#### Guidance notes

- All services are described in the User Guides and the Terms and Conditions.
- Transaction Fees do not apply to donations made by CAF Account Payment, CAF CharityCard or CAF Vouchers.
- Gift Aid cannot be reclaimed on donations made by CAF Account Payment, CAF CharityCard or CAF Vouchers.
- Refunds and chargebacks are subject to bank charges and will be passed on to the Customer at cost.
- If you are a CAF Bank Customer and nominate your CAF Cash Account to receive all your CAF Donate donations, the normal Transaction Fee of 3.6% reduces to 3.0% on all credit and debit card and PayPal donations. See [www.cafonline.org/cafdonatediscount](http://www.cafonline.org/cafdonatediscount) for full details.

<sup>1</sup> The Gross Donation is the sum of the donation plus any Gift Aid reclaimed.

<sup>2</sup> Fee per paperless confirmation includes both set-up and any amendments to a donor's Direct Debit instruction.

<sup>3</sup> Where the Customer does not have a valid email address for the donor, CAF is required to send a paper confirmation and an advanced notice letter to the donor by post – this attracts a higher Fee.

<sup>4</sup> Collection Fees are capped at £5 including the Gift Aid calculation, therefore all Direct Debit donations over £250 will be capped at £5.

#### For more information

T: 03000 123 800  
W: [www.cafonline.org/cafdonate](http://www.cafonline.org/cafdonate)  
E: [cafdonate@cafonline.org](mailto:cafdonate@cafonline.org)

Registered charity number 268369